

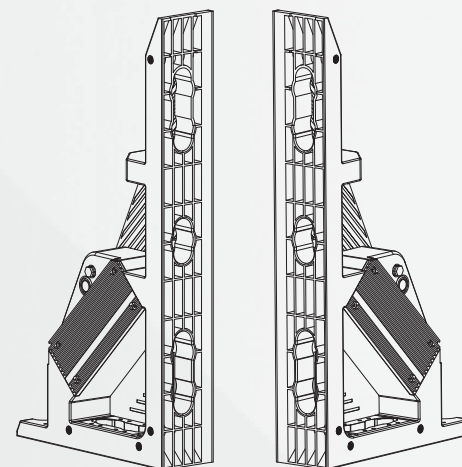


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MG14 Series LED Screen User Manual



HQ address: YES TECH Optoelectric Industrial Park, No.108 Qingzhu Road,
Kaifu District, Changsha City, Hunan Province, China

Tel: +86-731-84539619/84530058

Web: www.yes-led.com

E-mail: yestech@yes-led.com

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CAUTION

Warning: This is a CALSS A-level product. In the living environment, this product may cause radio interference. In this case, the user may be required to take practical actions for the interference.



Caution 1:

In order to avoid any physical damage, please read carefully the User Manual before connecting the switches.

1. LED screen should only be operated by trained professionals.
2. Do not expose any part of the LED screen to naked flame/smoke.
3. Personnel operating the LED screen are advised to wear a safety helmet during operation.
4. Check all the AC power is connected before turning on the switch.
5. Turn off all switches of the LED screen, computer terminals, system box and monitors before performing any maintenance work.
6. Do not touch the power supply when the switch is turned on.

Caution 2:

Please read the installation and operation instruction manual carefully in order to make sure the normal lifespan of LED screen and avoid any damage of electronic components, device driver and loss of data.

1. Turn off all switches including LED screen, computer terminal, system box and monitor before connecting any cables.
2. Wear Anti-static ring before replacing any electronic components.
3. Do not hot plug any cables connected to computer terminals while the power is running. Ensure that all power is disconnected before unplugging any cable from the ports especially the serial line ports.
4. Avoid the cabinet work under the conditions of high organic solvent detergent (such as kerosene, rust-proof oil, etc).
5. Regular electricity testing is required for indoor LED screen if long time no use. (regular electricity testing standard: at least 2 hours in a week increase gray scale stepwise)
6. The operating/storage environment should conform to the requirements in product parameter&specification sheet, otherwise it will damage the LED screen seriously.
7. In order to ensure the safety, please check the condition of power cables every three months if rental usage, every year if fixing installation.

Caution3:

1. Making sure the LED screen should be properly grounded before working.
2. LED screen grounding resistance must be less than 1Ω .
3. If the LED screen is equipped with flight cases, the flight cases should not be exposed to rain. After each performance is completed, please pay attention to the moisture-proof treatment of the flight cases.

Caution 4:

1. Warnings regarding to the CE certification: This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.
2. Warnings regarding to the FCC certification: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could cause the user can not to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Caution 5:

Pay attention to the use of floor cabinets:

1. Avoid metal sharps, shoe spikes, glass and other hard objects from scratching or hitting the floor;
2. Do not drag on the surface when moving heavy objects.
3. When the vehicle passes through the ramp pad, the speed of the vehicle should be slow and gentle, and can not accelerate rapidly.
4. When water enters between the mask of floor cabinets and the lamp surface, the mask should be removed to allow the water to dry naturally or with a fan;
5. When the cabinet maintained, if disassemble the cabinet mask, after finishing maintenance, the screw use for fasten the mask cannot higher than the brim.
6. After use, please clean the sand and water stains on the surface of the mask of floor cabinets before putting it back into the air box.

Special statement:

Our company does not compensate for the personal injury or material loss caused by the users' arbitrarily transforming or repairing this product. Please contact our company beforehand when it is needed to repair or remould the product.

Warranty period:

- ⦿ In principle, the product warranty period is based on the product warranty period specified on the quotation.
- ⦿ During the warranty period, our company will not guarantee any problems due to the following reasons.
 - Problems caused by the user's arbitrarily dismantling the product or failing to perform maintenance properly.
 - Problems caused by incorrect transport and storage.
 - Problems caused by the use of exceeding the rated parameters of the product.
 - Problems caused by improper installation.
 - Problems caused by fires, earthquakes, storms, floods, lightning and other natural disasters or riots, wars, radioactivity, etc. and other natural and man-made disasters.

Signs of restricted use of hazardous substances in electrical and electronic products:



1. The logo indicates that the environmental protection use period of electronic and electrical products is 10 years;
2. It means that the electrical and electronic products contain certain hazardous substances and can be used with confidence within the environmental protection use period. After the environmental protection period is exceeded, they should enter the recycling system.

PREFACE

Magicstage MG14 series used as MG series accessory products. The product distinguishes between 14A cabinet and 14B cabinet, which are symmetric mirror structures. It currently contains YMG14A-M04NFD, YMG14A-M04UFQ, YMG14B-M04NFD, and YMG14B-M04UFQ. By connecting with other MG series products, the MG14 series can realize creative installation such as circular installation, which can meet more market demands and broaden more application, our screen has become an important choice for stage show/rent, exhibitions, shows and commercial advertising.

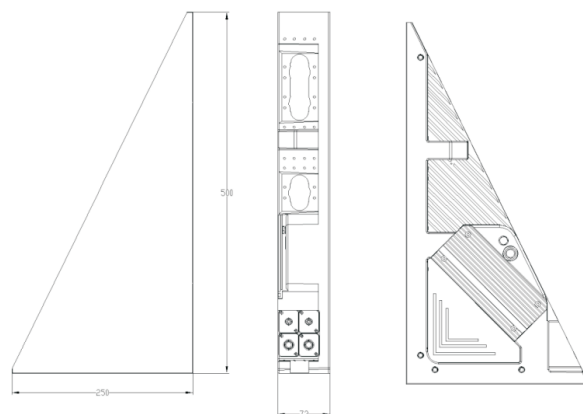
To ensure that our products are used within reasonable conditions and get your recognition, we will explain installation process, using process and cautions in details. Please read this carefully before installing and testing screen. If there is no special instruction, the operation method on the manual can apply to all the models of these series products.

Chapter 1 LED Cabinet

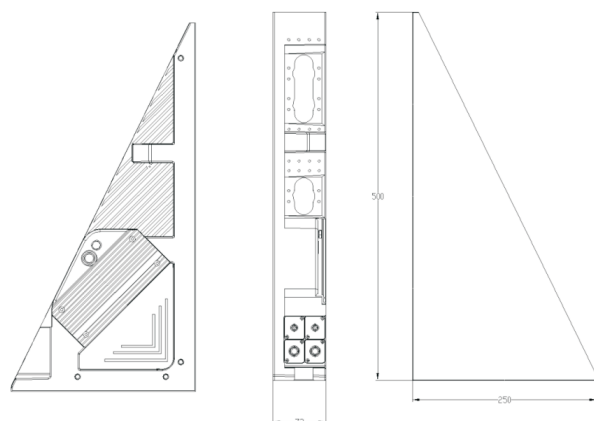
The LED cabinet mainly includes power supply, modules, and receiving card.

1.1 Cabinet Structure

The cabinet structure of MG14 series products is made of high polymer nanomaterial. It is lighter than traditional aluminum alloy die-castings cabinet. The cabinet size is 250mm*500mm*73mm. (Figure 1.1.1), divide into MG14A Cabinet and MG14B Cabinet.



MG14B Cabinet



MG14B Cabinet

Figure 1.1.1 Cabinet view from all sides

Chapter 2 Cabinet Connection

2.1 Connectors and Cabinet Mounting Socket Connection

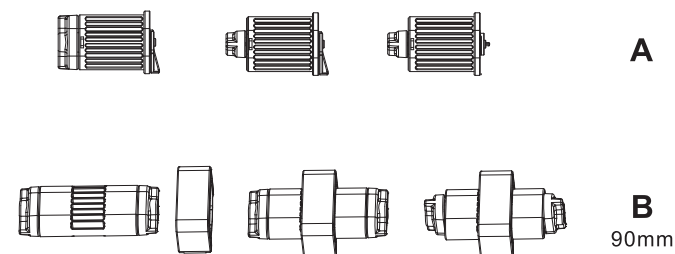


Figure 2.1.1 Connectors for cabinet

As shown in Figure 2.1.1. A (vertical connector), B (horizontal connector), they are the connectors for cabinets. Connectors are mainly used for connection and fixation between cabinets.

The maximum Vertical bearing capacity of Connector A is 7000 N, the safety bearing capacity is 1200 N. It can be used more than 2000 times and stored for more than 3 years.

The maximum horizontal bearing capacity of Connector B is 1500 N, the safety bearing capacity is 500 N. It can be used more than 2000 times and stored for more than 3 years;

As shown in Figure 2.1.2, there are 3 mounting sockets on the side of 500mm and 1 mounting socket on the side of 250mm, while inserting the connecting members separately, and then tighten and fix the two cabinets will be spliced, so the cabinets can be connected easily and fast with “one slot and one twist”.

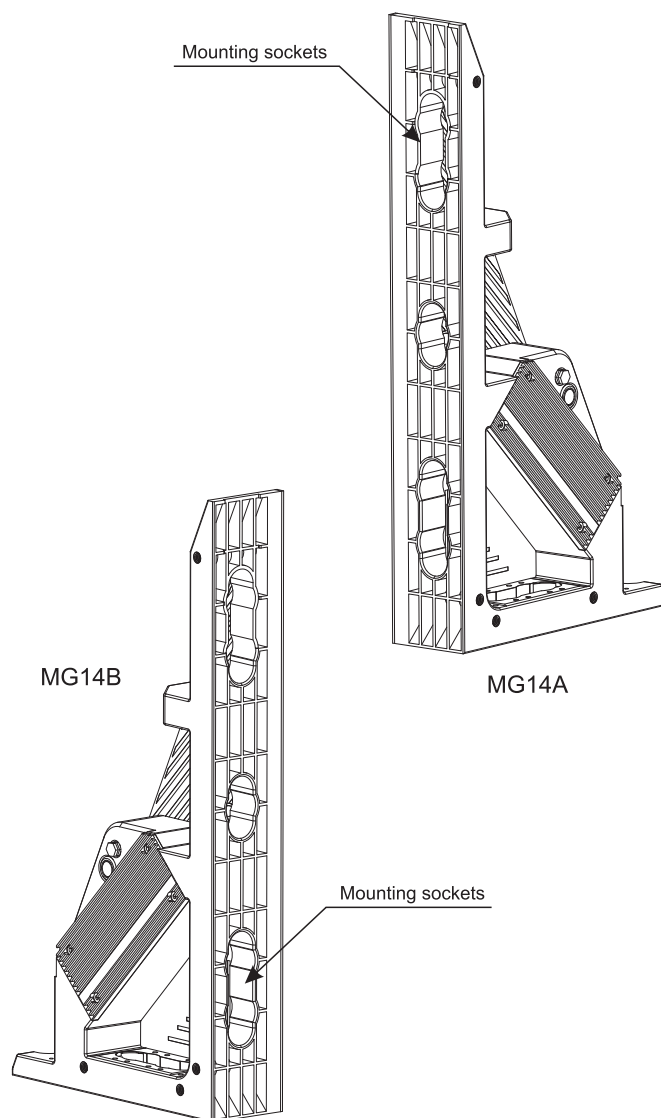


Figure 2.1.2 mounting sockets of the cabinet

2.2 Signal and Power Cable Connection for cabinets

Adopting Cat5 cable (signal cable) (Figure 2.2.1) and power cable (Figure 2.2.2) to connect each cabinets. The MG14 standard cabinet uses four fixing cables on the cabinet, two signal cables and two power cables. The signal connection between two cabinets needs to use the signal connector, and the power supply can be connected to each other directly.

One cabinet will be connected by 2 signal cables, one port for input and one port for output, the input signal of the cabinet comes from the last cabinet output signal, the output signal of the cabinet connect next cabinet input signal, this connection way is as same as the power cable.

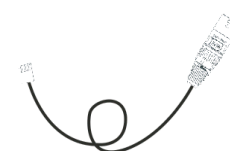


Figure 2.2.1 Cat5 Cable (signal cable)

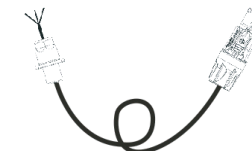


Figure 2.2.2 Power cable

The signal source is the sending card end, including the PC with the sending card, control box, the video processor with sending card and so on.

Chapter 3 LED Display Installation and Package

In order to achieve various shapes, the MG14 cabinet is designed with different mounting holes, the effect can be realized by dislocation installation with other MG series products. You need to pay attention to the following two points before the installation.

Note 1:

During the installation of cabinets, the collision of the frontage 3 corners of the cabinet needs to be avoided(as Figure 3.1), causing unnecessary damage and affecting the normal use of the cabinet.

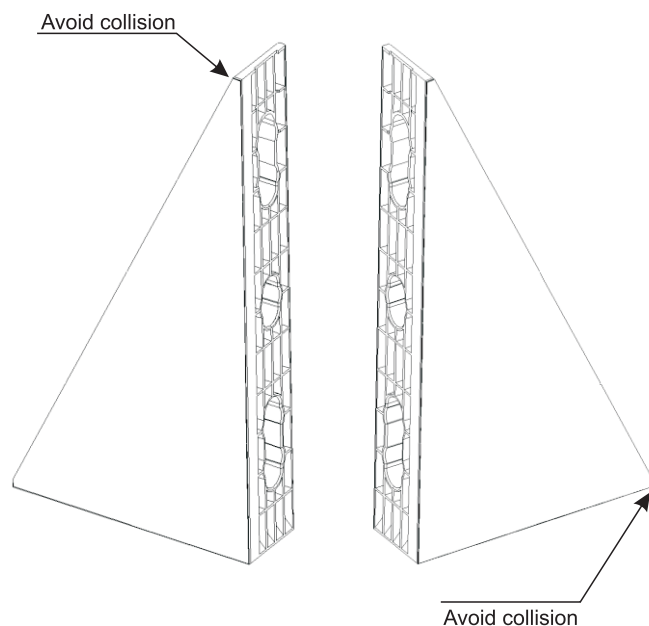


Figure3.1 Cabinet front

Note 2:

When using all types of connectors, in order to ensure the maximum strength connection effect, the locking head needs to be screwed into right place, that is, the locking head and the connector itself are in a vertical state.

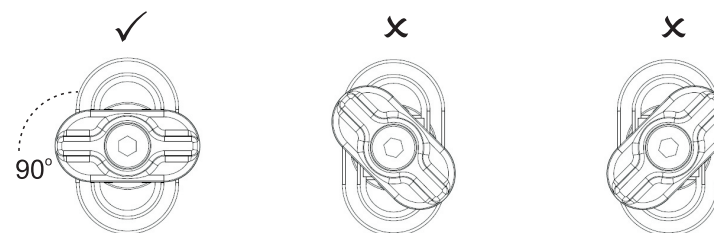
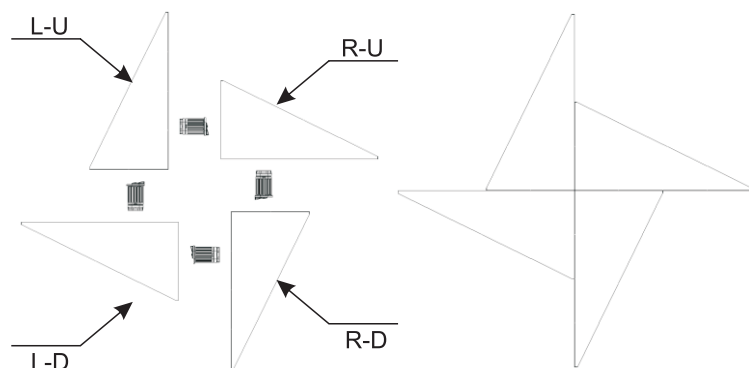


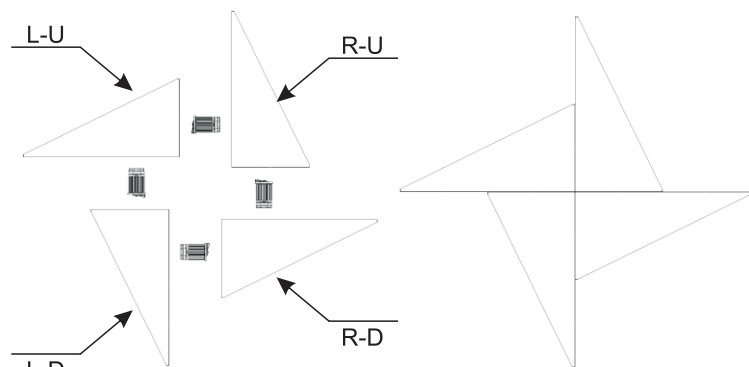
Figure 3.2 The using caution of the locking head of connector

3.1 MG14 Series LED Display Installation

MG14 has 4 models, by rotating the LEDs, it will solve the view angle issue of different direction. The 4 models are R-U, R-D, L-U, L-D. As Figure 3.1.1.



MG14A



MG14B

Figure 3.1.1 The definition of 4 models

When the MG14 cabinet connects with MG6/MG7/MG12/MG13/MG15 cabinets, the MG vertical connector (connector A) is needed for the assembly connection, as Figure 3.1.2~3.1.7. When MG14 cabinet connects with MG6/MG7 horizontally, we should use 90mm horizontal connector (Connector B 90mm) as Figure 3.1.3.

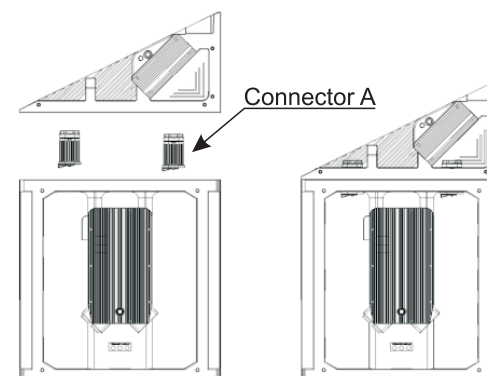
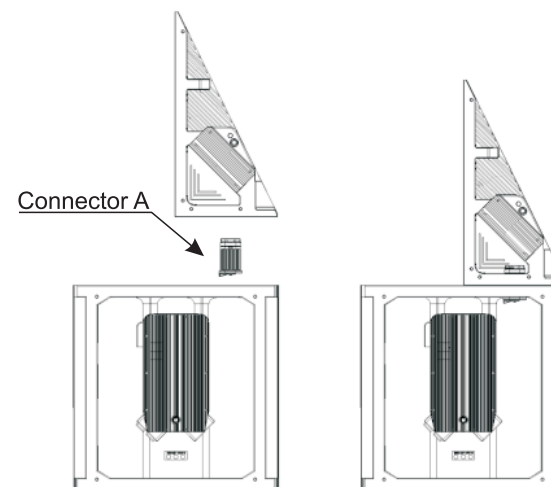


Figure 3.1.2 MG14 connects with MG7 (or MG6) cabinet

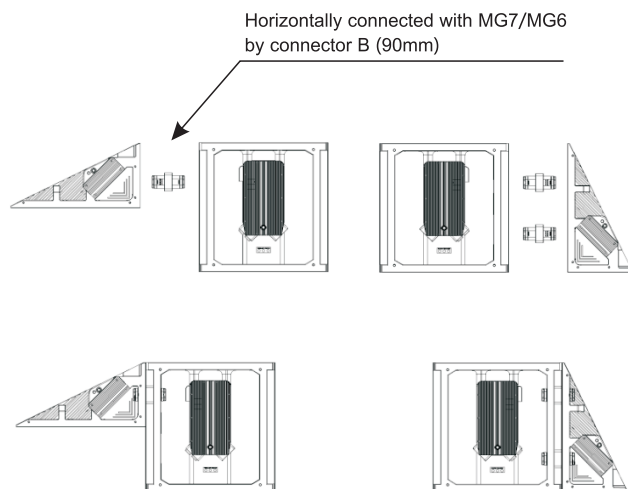


Figure 3.1.3 MG14 connected with MG7 (MG6) cabinet

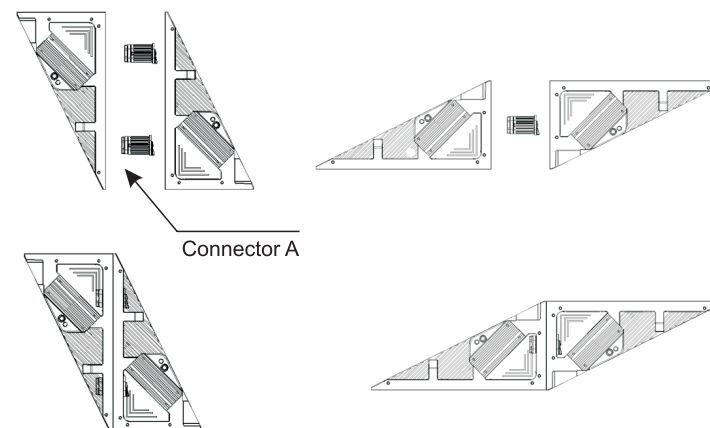


Figure 3.1.6 MG14 connected with MG14 cabinet

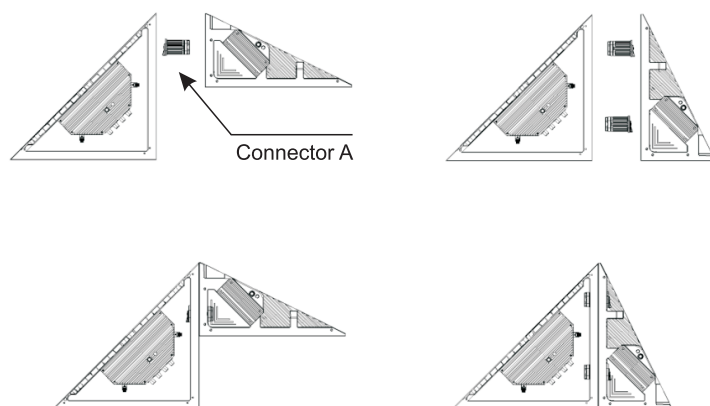


Figure 3.1.4 MG14 connected with MG12 cabinet

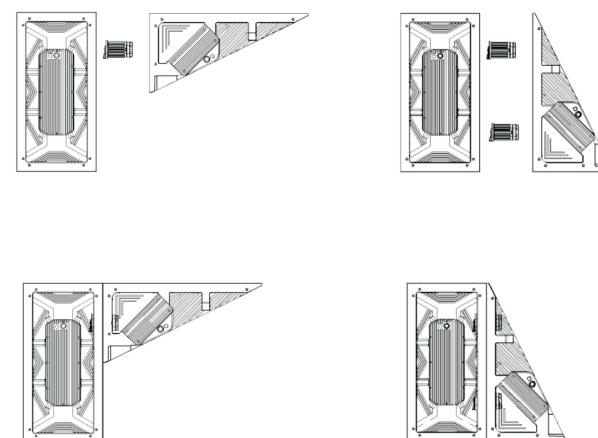


Figure 3.1.7 MG14 connected with MG15 cabinet

Using with MG7 (or MG6), MG12 and MG15 cabinet, MG14 cabinet can splice into a circular screen, as Figure 3.1.8. The min diameter is 2m, as Figure 3.1.9.

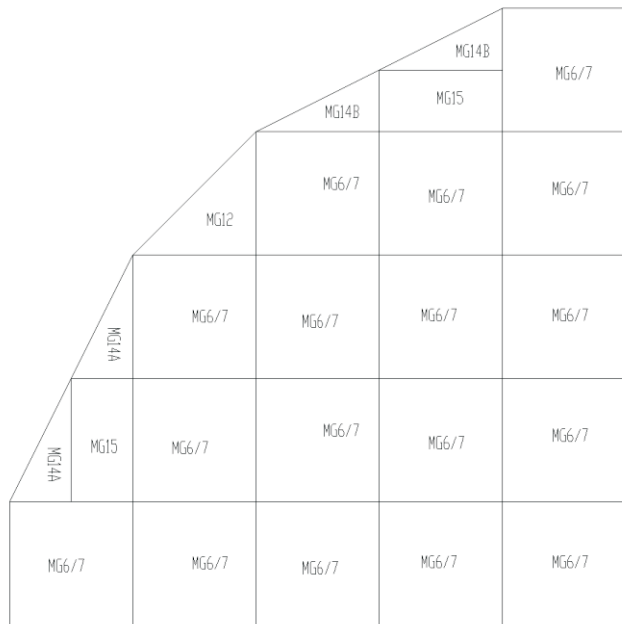


Figure 3.1.8 MG14 build a circle with diameter $\geq 2m$

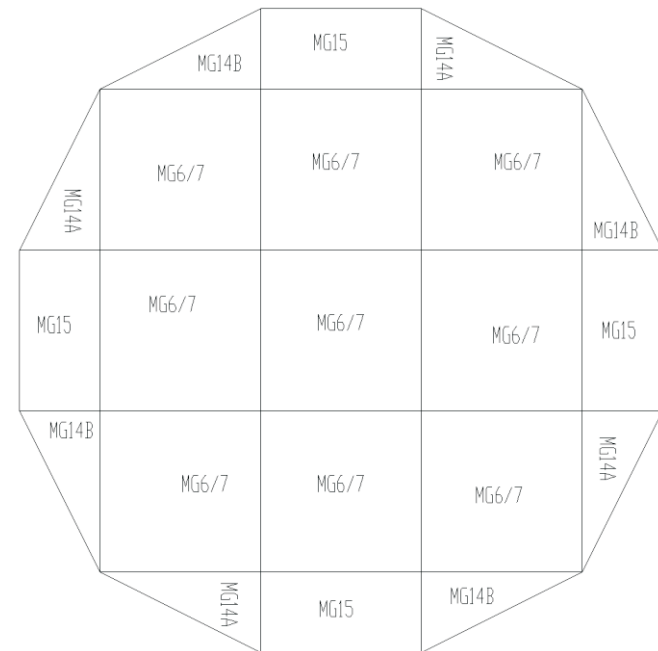


Figure 3.1.9 MG14 build minimum circle ($d=2m$)

Compared with the traditional LED cabinet, Magic MG14 cabinets are designed with several dislocation holes, it provided more possibility for clients to build creative shapes. Different splice with different installation holes, as for the details, please check Figure 3.1.10.

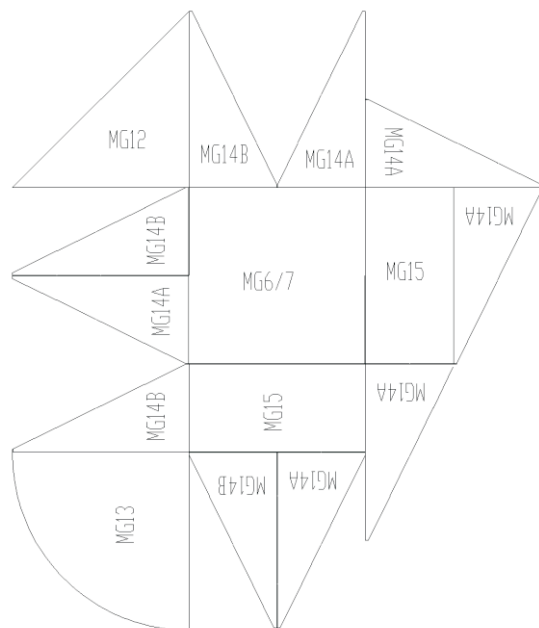


Figure 3.1.10 MG14 connected with other MG products

3.2 MG14 Series Led display Packing

There are two packing way for MG14 cabinet.

- 1) Flight case packing; each 10 MG14 cabinets will be packed in 1 flight case.
- 2) Wooden case packing; the cabinet will be packed by carton at first, then put in wooden case for transportation. (Figure 3.2.1- 3.2.2)

Note: When using flight case packing, before indoor cabinets are put into flight case or carton, PE bag + desiccant bag should be used for moisture-proof treatment. Outdoor cabinets can be put into flight case or carton directly. When using carton packaging, whether outdoor or indoor cabinets, all need to use PE bag + desiccant package for moisture-proof treatment.



Figure 3.2.1 MG14- Flight Case Packing

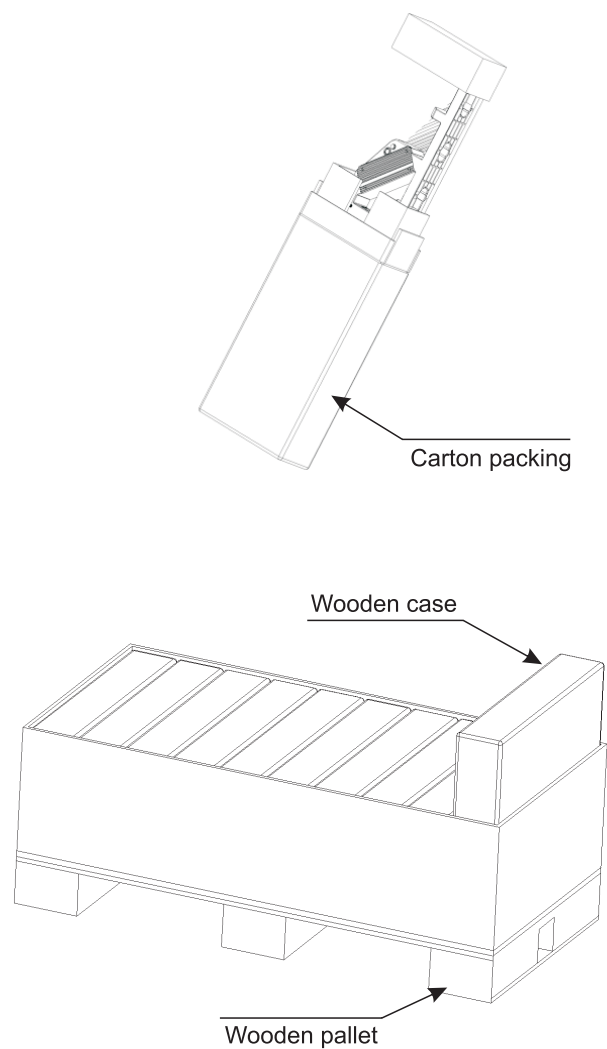


Figure 3.2.2 MG14- Carton Packing

Chapter 4

Frequently Questions For LED Screen

4.1 Software Questions

1.Connection interruption or prompt unable to find the control card when starting the software, or the interface of the software is not adjustable, that is,gray status, and there is no main controlling icon of the software LED control equipment list.

Solution:

- ① Change USB cable.
- ② Check the equipment connection in the equipment manager.
- ③ Ensure that the computer is no virus.
- ④ If it is the internal sending card , it is probably due to the loose slot or damaged PCI, or the interference of foreign matter. Please insert sending card again or clean PCI interface by rubber.

2. Indicator light of the output port for sending card is extinguished.

Solution:

- ① Relevant control software has not been installed, please ensure the software is successfully installed .
- ② The FPD of the graphics card is closed. Please right click "my computer" on the desktop, and then click properties-> setting-> advanced> display-> FPD.

4.2 Hardware Questions

1. There is no content on the LED screen.

Solution:

- a. Check whether the screen is powered on.
- b. Check whether the output signal is open.
- c. Check whether display area is correct.

2. The cabinet of the LED screen is blurred or not bright enough in certain cabinets.

Solution:

- a. Check whether modules and HUB card is connected.
- b. Check whether the configuration file is uploaded correctly.
- c. Check whether the calibration is open or correct.
- d. Please change the broken masks if there is.

3. The picture of the cabinet is in a wrong order.

Solution: Please check the inner connection of each LED module to see if cables are well connected.

4. Some individual LED lamps are extinguished.

Solution: Please repair these dead LEDs.

Chapter 5 LED Screen Maintenance

Proper use of the LED screen is very important for the long lifespan of the LED screen and the proper function. Daily maintenance of the LED screen must be finished carefully.

5.1 Indoor LED display maintenance

1, Please read the MG series LED Display User Manual carefully. The manufacturer does not take any legal liability of the consequence due to the incorrect, incomplete, irresponsible, or unsafe use of the installation system.

2, Handle the LED display cabinet with care, avoid collision and strike.

3, Check the cabinet carefully to make sure there is no loose screw before using.

4, Please confirm the steel frames are kept in place firmly before installation, for the display already been installed for a long time, regular checking the situation of the connection part is required. If found any loose part, adjust it timely, reinforce or change new hanging parts in time.

5, Keep the whole cabinet frame structure away from oil, acid and other corrosive material.

6, Pay attention to the anti-static work of the display body, do not touch the LED face directly by hand. It is recommended to wear gloves for the installation and debugging of the display screen.

7, Null line and firing line of the power cable in a computer or the control system can't be connected reversely, it should be connect strictly according to the original position.

8, If the power switch trip happened frequently, please check the display or replace the power supply switch.

9, Before lighting the display, turn on the PC first, and then turn on the LED display. When stopping work of the display, first turn off the LED display, then turn off the PC (otherwise, it will cause the display highlights, burn the lamp, the consequence are serious).

10, If there is short circuit, switch trip, wire burning, smoke and other abnormal phenomenon after removing, please don't repeat electricity test, and check the problem timely.

11, The proper way to remove a power supply: Place the back of cabinet face up, and keep the air connector face down; loosen the screws on aluminum cooling board and lift the aluminum cooling board up horizontally to 30~40mm (meanwhile observing the power supply box interior), overturn the aluminum cooling board to right slowly, then start checking and repairing.

12, Master the installation method, the original data recovery, backup, and controlling parameter setting, basic data preset modification.

13, Inspect virus regularly, and remove irrelevant data.

14, Software operation is under professional engineers.

15, Dismantle the LED display after the events, please clean the water stains and dust on the front and back two sides of each cabinet before putting them into the flight case, the internal space of flight case must be clean and dry, if there is moist, you must dry then in the sun, or dry it with the dryer. At the same time, too much friction should be avoided between cabinet and inner part of the flight case.

16, When installing and removing the LED display, specially attention must be paid to the protection of the LEDs on the four sides of the LED cabinet to prevent LEDs from damage.

17, Regarding the maintenance of the connectors:

a, Fill the cleaning liquid to the cleaner guns, such as DJW-618X cleaning liquid (Major element is: Dichloroethane, Trichloroethane or Alcohol).

b, Pointing the cleaner guns at 45 degree, distance around 10-15 cm, pointing to the dirty area of the connectors, press the switch, spot-spray clean the dirty area.

Attention about cleaning the connectors:

a. Cleaner gun is high pressure, pointing to the people is very dangerous. Please keep it in a high position after use.

b. Please wear a mask and protective glass, to avoid the cleaning liquid splash into the human eyes and mouth.

c. Cleaning work should be kept far way from fire. Firework is prohibited.

d. Cleaning work should be arranged in a natural ventilation atmosphere, or the open area.

18, Indoor LED display need to be well ventilated, so the adhering moisture can be evaporate quickly, to reduce the humidity of the inside environment. But, please avoid the ventilation under calm winds and wet weather.

19, For the indoor display, desiccant can be put in indoor environment, adopting physical moisture absorption to reduce the moisture of the air, reducing the probability of damping.

20, If there is air conditioner in a LED display installation place, you can turn on the dehumiditication mode to reduce the moisture.

21, Wet and rainy weather can cause the dew on the wall, please keep cabinet away from the wet wall, to avoid contact with the dew on the wall.

22, Please keep the LED display storage warehouse to be well ventilated, dry environment is a must. You can't let the wet weather inside the warehouse, please choose the high and dry location.

5.1 Outdoor LED display maintenance

- 1, Please read the MG series LED Display User Manual carefully. The manufacturer does not take any legal liability of the consequence due to the incorrect, incomplete, irresponsible, or unsafe use of the installation system.
- 2, Handle the LED display cabinet with care, avoid collision and strike.
- 3, Check the cabinet carefully to make sure there is no loose screw before using.
- 4, Please confirm the steel frames are kept in place firmly before installation, for the display already been installed for a long time, regular checking the situation of the connection part is required. If found any loose part, adjust it timely, reinforce or change new hanging parts in time.
- 5, Keep the whole cabinet frame structure away from oil, acid and other corrosive material.
- 6, Pay attention to the anti-static work of the display body, do not touch the LED face directly by hand. It is recommended to wear gloves for the installation and debugging of the display screen.
- 7, Null line and firing line of the power cable in a computer or the control system can't be connected reversely, it should be connect strictly according to the original position.
- 8, If the power switch trip happened frequently, please check the display or replace the power supply switch.
- 9, Before lighting the display, turn on the PC first, and then turn on the LED display. When stopping work of the display, first turn off the LED display, then turn off the PC (otherwise, it will cause the display highlights, burn the lamp, the consequence are serious).

10, If there is short circuit, switch trip, wire burning, smoke and other abnormal phenomenon after removing, please don't repeat electricity test, and check the problem timely.

11, The proper way to remove a power supply: Place the back of cabinet face up, and keep the air connector face down; loosen the screws on aluminum cooling board and lift the aluminum cooling board up horizontally to 30~40mm (meanwhile observing the power supply box interior), overturn the aluminum cooling board to right slowly, then start checking and repairing.

12, Master the installation method, the original data recovery, backup, and controlling parameter setting, basic data preset modification.

13, Inspect virus regularly, and remove irrelevant data.

14, Software operation is under professional engineers.

15, Please do not perform in the storm (rain, dust) and strong wind.

16, Dismantle the LED display after the events, please clean the water stains and dust on the front and back two sides of each cabinet before putting them into the flight case, the internal space of flight case must be clean and dry, if there is moist, you must dry then in the sun, or dry it with the dryer. At the same time, too much friction should be avoided between cabinet and inner part of the flight case.

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Attention about cleaning the connectors:

a. Cleaner gun is high pressure, pointing to the people is very dangerous. Please keep it in a high position after use.

b. Please wear a mask and protective glass, to avoid the cleaning liquid splash into the human eyes and mouth.

c. Cleaning work should be kept far way from fire. Firework is prohibited.

d. Cleaning work should be arranged in a natural ventilation atmosphere, or the open area.

19, Outdoor display not only need to consider the wet problem, but also to do waterproof, dust proof and other routine maintenance work; good sealed installation can help the LED display to reduce the risk of water go inside. Regular cleaning attached to the dust of inside and outside the display also help LED display better heat dissipation, reduce the water vapor attached.

20, Wet and rainy weather can cause the dew on the wall, please keep the cabinet away from the wet wall, to avoid the water on the wall.

21, For the warehouse where products are placed, it is necessary to keep it dry and ventilated, so that damp air cannot be concentrated in the warehouse. It is suggested to locate the site at a higher place.